

Web Site Notice Regarding Potential Unauthorized Access to Personal Data

Ortho Montana, PSC is a healthcare provider from which you may have received services in the past. Recently, we learned that a laptop belonging to one of our employees was missing. Upon learning of this matter we immediately investigated, and determined that the laptop may have had patients' personal information within its password-protected database.

We have now completed our formal investigation. We determined that the laptop could only be accessed via biometric finger scan, a unique username and password to access the computer, and a second-separate username and password to access a database that may contain patient information. The laptop did not retain any financial information, such as credit card or other payment information. Our investigation yielded no evidence suggesting that any patient's private data was accessed by unauthorized persons or any other instance where patients' personal information was misused.

We thus have no reason to believe that personal information was accessed or used inappropriately, and we believe that the likelihood of such misuse is low. Nonetheless, out of an abundance of caution, we are notifying all persons who have provided personal information to Ortho Montana of this incident, in order that they might take steps to protect your information and credit generally.

As a part of Ortho Montana's commitment to protect the safety and identity of all potentially affected persons, the Company would like to direct attention to the following actions one can take to protect himself or herself from the possibility of identity theft:

- **Contact any one of the fraud departments of any one of the three major credit bureaus to place a fraud alert on your credit file.** As soon as the credit bureau confirms a fraud alert, the other two credit bureaus will be automatically notified to place fraud alerts, and all three credit reports will be sent free of charge. The contact information for the credit bureaus is as follows: Equifax: (800) 525-6285; Experian: (888) 397-3742; TransUnion: (800) 680-7289.
- **Review your credit report carefully.** When you receive your credit reports, look them over for accounts you did not open or for inquiries from creditors that you did not initiate. Be sure to review your personal information, such as home address and Social Security number, to make certain it is accurate.
- **Report suspicious credit activity.** If you do find suspicious activity on your credit reports or credit account statements, alert your credit account companies and the credit bureaus. Also, call your local police or sheriff's office and file a police report of identity theft. Be sure to obtain a copy of the police report you file—you may need to give copies of the police report to creditors to clear up your records.
- **Print and save this notice.** If necessary, you can provide a printed copy of this notice as proof that you have reason to believe you are a victim of identity theft.

- **For more information about identity theft**, you may contact the U.S. Federal Trade Commission toll-free at (877) 438-4338 or online at www.consumer.gov/idtheft.

As noted above, although we believe, based on our investigation, that the probability that private information was misused is highly unlikely, we wanted to make potentially affected persons aware of this remote possibility so that they can take steps they believe are appropriate to protect themselves from any fraudulent activity. If you would like to know if your personal information was a part of this potential data breach, or if you have additional questions or concerns, please call us directly at (406) 238-6550 or (800) 345-6271 and reference the subject matter provided at the top of this letter.

Sincerely,

A handwritten signature in blue ink that reads "Roy Strong". The signature is written in a cursive, slightly slanted style.

Roy Strong, CEO
Ortho Montana, PSC
2900 12th Ave. North
Suite 140W
Billings, MT 59101